

Jefferson Health



Jennifer Stephens, Chief Medical Officer, Ambulatory Quality & Population Health

Dr. Jennifer Stephens is Chief Medical Officer of Ambulatory Quality and Population Health at Jefferson Health, where she leads efforts to improve care in outpatient settings while advancing population health initiatives across the community. A longtime primary care physician, she is dedicated to keeping people healthy through preventive care and improving health outcomes at both the individual and community levels.



Thomas Jefferson University and Thomas Jefferson University Hospitals are partners in providing excellent clinical and compassionate care for our patients in the Philadelphia region, educating the health professionals of tomorrow in a variety of disciplines and discovering new knowledge that will define the future of clinical care. Thomas Jefferson University is dedicated to health sciences education and research.

DEPARTMENT BREAKDOWN

WHAT ARE YOUR KEY DEPARTMENTAL OBJECTIVES OVER THE NEXT 6 TO 12 MONTHS?

Optimize performance in value-based contracting. Integrate teams across enterprise, drive efficiencies in workforce. Drive QI and quality outcomes and innovate care delivery.

WHAT IS YOUR CURRENT TECHNOLOGY STACK?

Epic, Optum, Milliman, Edifecs - HCC/DBC, 3M, and Microsoft

HOW MANY PEOPLE REPORT TO YOU (BOTH DIRECTLY AND INDIRECTLY)?

150

WHO DO YOU REPORT TO?

EVP, Chief Physician Executive, and President

WHAT IS YOUR TOTAL BUDGET OVER THE NEXT 12 MONTHS PERIOD?

\$15 billion

PROJECT INSIGHTS

PROJECT OR INITIATIVE DESCRIPTION

Improving care coordination, reducing bottlenecks in the emergency department, and ensuring timely handoffs to appropriate post-acute or outpatient services. By leveraging data-driven insights, we're looking to enhance clinical outcomes, increase patient utilization efficiency, and lower total cost of care.

WHAT 3RD PARTIES ARE YOU HOPING TO MEET WITH?

VBC enabler companies, AI companies that drive enhanced quality metrics - in the ambulatory arena

WHAT IS YOUR TIMELINE FOR IMPLEMENTATION?

12 months

WHAT IS YOUR BUDGET FOR THIS PROJECT?

\$5 to 10 million

What technology/services are of strategic importance to you in the next 12 months?

Please indicate level of need/importance below.

We realize everyone has priorities, so we asked the delegates theirs. This is so that we can create a more personalized experience for all our attendees.

Focusing On The Patient And Driving Outcomes With Incremental Innovation And AI-Powered Workflows	B
Intelligent Mobile Engagement Data-driven Strategies To Achieve Optimal Results	A
Succeeding In Value-Based Care Contracts With Data Analytics And Workflow Tools	C
Healthcare Cost Transparency For Patients And Providers	A
EHR Strategy, Delivery, And Support	B
Utility Cost Reduction & Power Generation Reliability	A
Mobile Platform To Enhance DR-PT Communication, Engage PTs, Effortlessly Earn CCM Money, Improve Outcomes, Reduce Re-Admissions	A
Next Generation Referral Intelligence, Physician Performance, And Total Cost Insights Through ML/AI on Patients	C
Integration Of Shared Decision Making And Clinical Decision Support Into The Clinical Workflow Through The EHR	D
Introducing (leveraging / using / implementing / expanding) healthcare CRM and actionable intelligence to fill gaps in the consumerization strategy left by the EMR and other enterprise systems.	E
Identity, Access, And Authorization Management To Achieve The Necessary Balance Between Security And Clinical Workflow Efficiency	C
Patient Engagement, Population Health Management, And Care Management	A
Using AI To Uncover Early Signs Of High Burden Diseases In Ordinary EHR Data	B
Computer-Assisted Physician Documentation	B
Transforming Healthcare Operations From Batch To Real Time	C
Simplifying Medicare's Care Management And Wellness Programs	A
Extend Care Beyond The Hospital Walls Improving Patient Experience, Outcomes, And Efficiency	A