



Rhonda England, Global Chief Procurement Officer

Rhonda is the Global Chief Procurement Officer at Deloitte leading a talented team of procurement, supplier sustainability and diversity experts. Building upon a foundation of strong relationships with strategic suppliers, her team delivers superior cost savings and return on investment while driving meaningful impact to Deloitte’s global WorldClimate strategy and commitment to a diverse and inclusive supplier base.



Deloitte drives progress. Our firms around the world help clients become leaders wherever they choose to compete. Deloitte invests in outstanding people of diverse talents and backgrounds and empowers them to achieve more than they could elsewhere. Our work combines advice with action and integrity. We believe that when our clients and society are stronger, so are we.

DEPARTMENT BREAKDOWN

WHAT ARE YOUR KEY DEPARTMENTAL OBJECTIVES OVER THE NEXT 6 TO 12 MONTHS?

Grow AI Integration / Maximize Value Proposition / Increase Internal Customer satisfaction / Team member satisfaction

WHAT IS YOUR CURRENT TECHNOLOGY STACK?

SAP

HOW MANY PEOPLE REPORT TO YOU (BOTH DIRECTLY AND INDIRECTLY)?

200

WHO DO YOU REPORT TO?

Global Business Services Leader

WHAT IS YOUR TOTAL BUDGET OVER THE NEXT 12 MONTHS PERIOD?

\$150 to \$300 million

PROJECT INSIGHTS

PROJECT OR INITIATIVE DESCRIPTION

Leverage AI-driven tools to streamline procurement processes and supplier collaboration to maximize value proposition + enhance internal customer satisfaction

WHAT 3RD PARTIES ARE YOU HOPING TO MEET WITH?

New up and coming AI suppliers

WHAT IS YOUR TIMELINE FOR IMPLEMENTATION?

1-2 years

WHAT IS YOUR BUDGET FOR THIS PROJECT?

\$20M

What technology/services are of strategic importance to you in the next 12 months?

Please indicate level of need/importance below.

We realize everyone has priorities, so we asked the delegates theirs. This is so that we can create a more personalized experience for all our attendees.

Implementing cloud-based procurement platforms for centralized spend management.	A
Leveraging AI-powered analytics for predictive sourcing and spend optimization.	D
Automating procure-to-pay (P2P) processes to reduce cycle times and manual errors.	E
Integrating supplier relationship management (SRM) systems for real-time performance tracking.	B
Utilizing e-invoicing and contract management tools for compliance and efficiency.	C
Deploying spend analytics dashboards for actionable insights and cost savings.	D
Enhancing supplier onboarding and compliance with automated workflows.	B
Adopting strategic sourcing tools to evaluate suppliers on cost, quality, and sustainability.	A
Integrating procurement systems with ERP and finance platforms for data consistency.	E
Utilizing supplier innovation portals for collaborative product development.	C
Automating contract renewals and obligation tracking to minimize risk.	B
Centralizing procurement operations to leverage economies of scale.	A
Implementing risk management tools for supplier risk assessment and mitigation.	D
Leveraging real-time data for dynamic supplier negotiations and performance improvement.	C
Investing in training for digital procurement and category management.	E
Enhancing sustainability tracking in procurement decisions.	D
Utilizing mobile procurement solutions for on-the-go approvals and management.	A