

Prime Healthcare



Sunny Bhatia, President & Chief Medical Officer

Dr. Bhatia is an interventional cardiologist quadruple board-certified in Internal Medicine, Cardiovascular Disease, Nuclear Cardiology, and Interventional Cardiology. Dr. Bhatia is a Fellow of the American College of Cardiology and the Society for Cardiac Angiography and Interventions. Dr. Bhatia is also a Fellow of the American College of Healthcare Executives. He is also involved in charitable causes including the World Children's Initiative and the Uganda Heart Project. Additionally, Dr. Bhatia established the Bhatia Family Scholarship for Future Community-Based Physicians at his alma mater, the University of Minnesota Medical School.



Prime Healthcare is an award-winning health system operating 51 hospitals and more than 360 outpatient locations in 14 states, providing over 2.5 million patient visits annually. It is one of the nation's leading health systems, with nearly 57,000 employees and affiliated physicians. Eighteen of the Prime Healthcare hospitals are members of the Prime Healthcare Foundation, a 501(c)(3) not-for-profit public charity. Based in Ontario, California, Prime Healthcare is nationally recognized for award-winning quality care and has been named a 10 Top and 15 Top Health System by Truven Health Analytics. Its hospitals have been named among the nation's "100 Top Hospitals" 69 times and have received more Patient Safety Excellence Awards from Healthgrades than any other health system in the past eight years. To learn more, please visit primehealthcare.com.

DEPARTMENT BREAKDOWN

WHAT ARE YOUR KEY DEPARTMENTAL OBJECTIVES OVER THE NEXT 6 TO 12 MONTHS?

Implementation of our Hospital @Home strategy, Deployment of consumer engagement tools, Expansion of our Telehealth programs and services. System interoperability

WHAT IS YOUR CURRENT TECHNOLOGY STACK?

Epic, Meditech, Relay Change, many others

HOW MANY PEOPLE REPORT TO YOU (BOTH DIRECTLY AND INDIRECTLY)?

500

WHAT IS YOUR TOTAL BUDGET OVER THE NEXT 12 MONTHS PERIOD?

\$25+ million

PROJECT INSIGHTS

PROJECT OR INITIATIVE DESCRIPTION

Improving quality of care, lowering costs, and increasing efficiencies by implementing AI-powered virtual care tools. Leverage AI to personalize patient engagement, monitor health data in real-time, and provide timely interventions both inside and outside the clinical setting

WHAT 3RD PARTIES ARE YOU HOPING TO MEET WITH?

Virtual care & telehealth vendors with a specific focus on improving engagement

WHAT IS YOUR TIMELINE FOR IMPLEMENTATION?

12-18 months

WHAT IS YOUR BUDGET FOR THIS PROJECT?

\$10 million

What technology/services are of strategic importance to you in the next 12 months?

Please indicate level of need/importance below.

We realize everyone has priorities, so we asked the delegates theirs. This is so that we can create a more personalized experience for all our attendees.

AI-enhanced virtual sitting to monitor patient vitals and trigger timely alerts.	A
AI to personalize treatment plans based on individual patient data.	E
Supporting patients through touchpoints along the care journey leveraging AI	A
Predictive Readmission Prevention: AI identifies high-risk patients for proactive interventions.	E
Streamlining admin tasks leveraging AI to improve quality, safety, and care outcomes.	C
Claim management and support utilizing AI to support denials and improve financial outcomes.	B
From automating tasks to flagging potential complications, integrating AI to streamline workflows, and improving clinician efficiency.	C
Ethical considerations around data privacy, bias, and human oversight for responsible implementation of healthcare AI.	A
NLP automatically documents doctor-patient interactions, freeing up physicians for more patient care.	D
AI can analyze vast datasets to accelerate research and personalize treatment options.	A
AI guide that automates, and analyzes virtual care and patient engagements.	D
Medical Imaging and AI Insights.	D
Automating tasks like scheduling, data entry, and medication dispensing frees up staff for patient care.	C
Proactive interventions based on AI risk assessments can prevent costly hospital returns.	C
Chatbots powered by AI to answer member questions, provide appointment reminders, and promote healthy behaviors, leading to improved member engagement.	B