JTC Group

Adam Jeffries, Group CIO

I have been Group Chief Information Officer (CIO) of JTC PLC, a global provider of fund, corporate, and private client services. I have been instrumental in shaping the technology landscape of the our organisation since he assumed the role in September 2013. As the CIO, I drive the strategic change through the use of innovative technology solutions to enhance efficiency, streamline processes, and elevate client services across all jurisdictions where JTC operates. I am recognised for fostering a culture of innovation and collaboration within my teams and I am committed to leveraging technology as a strategic asset to drive growth and enhance client services at JTC. Through my vision and expertise, I play a pivotal role in advancing JTC's technological capabilities in an ever-evolving digital landscape.

JTC is a publicly listed, global professional services business with deep expertise in fund, corporate and private client services. Every JTC person is an owner of the business and this fundamental part of our culture aligns us with the best interests of all of our stakeholders. Our purpose is to maximise potential and our success is built on service excellence, long-term relationships and technology capabilities that drive efficiency and add value.

DEPARTMENT BREAKDOWN

WHAT ARE YOUR KEY DEPARTMENTAL OBJECTIVES OVER THE NEXT 6 TO 12 MONTHS?
Continued adoption of cloud. A focus on digital initiatives to drive efficiencies and margin improvement. Data Insights and MI initiatives, maturing use of PowerBI dashboards

WHAT IS YOUR CURRENT TECHNOLOGY STACK?
Microsoft, Salesforce, FIS, BDO, DevoTeam, Softcat

HOW MANY PEOPLE REPORT TO YOU (BOTH DIRECTLY AND INDIRECTLY)?
60

WHO DO YOU REPORT TO?
Group COO

WHAT IS YOUR TOTAL BUDGET OVER THE NEXT 12 MONTHS PERIOD?
10 to 25 million

PROJECT INSIGHTS

PROJECT OR INITIATIVE DESCRIPTION
Digital initiatives - 'making the car go faster'

WHAT 3RD PARTIES ARE YOU HOPING TO MEET WITH?
Data and insights, encompassing areas such as data warehouses, data lakes, and dashboarding. AI, including its impact and adoption across industries. Advancing digital innovation and transformation

WHAT IS YOUR TIMELINE FOR IMPLEMENTATION?
1 year

WHAT IS YOUR BUDGET FOR THIS PROJECT?
10 million

What technology/services are of strategic importance to you in the next 12 months?

Please indicate level of need/importance below.

We realize everyone has priorities, so we asked the delegates theirs. This is so that we can create a more personalized experience for all our attendees.

Modernizing IT infrastructure with converged and hyper-converged platforms for scalability.	A
Adopting hybrid and multi-cloud strategies for flexibility and cost optimization.	E
Implementing advanced network security solutions, including zero-trust architectures.	B
Deploying automation and orchestration tools for efficient IT operations.	C
Upgrading to high-speed fiber optic networking for increased bandwidth and lower latency.	D
Integrating edge computing to process data closer to the source and reduce latency.	E
Utilizing data center infrastructure management (DCIM) tools for real-time monitoring and optimization.	A
Enhancing data storage with scalable, cloud-based solutions.	D
Implementing AI-driven analytics for proactive infrastructure management.	C
Strengthening compliance monitoring for industry regulations (e.g., HIPAA, PCI DSS, GDPR).	B
Investing in sustainable, energy-efficient data center technologies.	D
Deploying real-time visibility and analytics for threat detection and response.	A
Automating incident response and remediation to reduce security risks.	B
Integrating cloud-native platforms (e.g., Kubernetes) for agile application deployment.	E
Upgrading power and cooling systems to support AI and high-performance workloads.	C
Implementing asset management tools for hardware and software lifecycle tracking.	B
Leveraging quantum communication and advanced encryption for secure data transmission.	A