

Intel Corporation



Guillermo Valverde, VP, HR Global Operations

Accomplished business leader with a proven track record in the startup and evolution of Global Shared Service Centers, achieving top quartile performance in quality, total cost of ownership, and user experience. My expertise lies in driving business transformation by fostering a culture of operational excellence, customer-centricity, collaboration, and innovation.

Successfully implemented systems such as Workday, RPA, and generative AI to enhance scalability, reduce costs, and improve user experience within the HR services administration domain.



Our mission is to shape the future of technology to help create a better future for the entire world, that's the power of Intel Inside. With more ingenuity and creativity inside, our work is at the heart of countless innovations. From major breakthroughs to things that make everyday life better— they're all powered by Intel technology. With a career at Intel, you can help make the future more wonderful for everyone.

DEPARTMENT BREAKDOWN

WHAT ARE YOUR KEY DEPARTMENTAL OBJECTIVES OVER THE NEXT 6 TO 12 MONTHS?

Drive enhanced customer experience, scalability and cost reduction by leveraging automation: AI & self-service capabilities

HOW MANY PEOPLE REPORT TO YOU (BOTH DIRECTLY AND INDIRECTLY)?

500

WHO DO YOU REPORT TO?

CHRO

WHAT IS YOUR TOTAL BUDGET OVER THE NEXT 12 MONTHS PERIOD?

\$25 to \$50 million

PROJECT INSIGHTS

PROJECT OR INITIATIVE DESCRIPTION

Enhanced customer experience and cost reduction by leveraging automation: AI & self-service capabilities

WHAT 3RD PARTIES ARE YOU HOPING TO MEET WITH?

AI and self-service solution providers

WHAT IS YOUR TIMELINE FOR IMPLEMENTATION?

EOY

WHAT IS YOUR BUDGET FOR THIS PROJECT?

Up to \$10million

What technology/services are of strategic importance to you in the next 12 months?

Please indicate level of need/importance below.

We realize everyone has priorities, so we asked the delegates theirs. This is so that we can create a more personalized experience for all our attendees.

Redefining Human Capital Through the Power of AI	A
Convergence of Employee Rewards & Employee Compensation	C
Empower Employees with Whole Person Self-directed Micro-Learning	C
Human Capital Management	D
Improving Hiring and Retention Strategy with Pay Access	D
Personalized Learning and Skilling to Enhance Engagement & Retention	B
Automating Employee Self Help with a Virtual Assistant	A
Integrating IT Support into Your Collaboration Tools (Slack and Teams)	B
Driving Employee Health and Community Among a Remote/Hybrid Workforce	B
Employee Well-Being and Engagement Solution	C
High Volume Recruitment	A
Building the Workforce of the Future	C
Focusing on Continuous Talent Transformation to Improve Business Results and HR Tech Value	A
Workforce Planning and Strategy	D
The Future of HR Service Delivery - Redefining the Employee Experience	A
Workforce Mental Health	C
Uncover How Your Employees Feel About Their Work and Company Culture	B
Use Feedback to Drive Higher Retention, Job Satisfaction, and Productivity	B
Create a Diverse, Equitable, and Inclusive Workplace With Employee Insights	B
Soft Skills Assessment Platform	D
Finding and Retaining Diverse and Hard-To-Find Talent	D
Workforce Architecture: Talent Mobility & Reskilling	C
Hire Anyone, Anywhere in the World Simply and Compliantly	C