

Wells Fargo



Bijit Ghosh, CTO - Consumer Banking

Bijit Ghosh is the Chief Technology and AI Officer, leading business and technology transformation at the intersection of AI/ML, Data Platforms, Cloud, and high-performance AI infrastructure (GPU/XPU computing). He leads the development of enterprise-scale AI and Data Platforms that power multiple lines of business, accelerate decision making, strengthen operational resilience, and translate advanced technology into measurable growth and P&L impact.



Wells Fargo & Company (NYSE: WFC) is a diversified, community-based financial services company with approximately \$1.9 trillion in assets. Wells Fargo's vision is to satisfy our customers' financial needs and help them succeed financially. Founded in 1852 and headquartered in San Francisco, Wells Fargo provides banking, investment and mortgage products and services, as well as consumer and commercial finance, through more than 7,300 locations, 12,000 ATMs, the internet (wellsfargo.com) and mobile banking, and has offices in over 40 countries and territories to support customers who conduct business in the global economy. With approximately 250,000 team members, Wells Fargo serves one in three households in the United States. Wells Fargo & Company was ranked No. 41 on Fortune's 2022 rankings of America's largest corporations. News, insights and perspectives from Wells Fargo are also available at Wells Fargo Stories.

DEPARTMENT BREAKDOWN

WHAT ARE YOUR KEY DEPARTMENTAL OBJECTIVES OVER THE NEXT 6 TO 12 MONTHS?

Gen AI, cloud and digital enablement, cybersecurity

WHAT IS YOUR CURRENT TECHNOLOGY STACK?

Google, OpenAI, Palo Alto, Microsoft

HOW MANY PEOPLE REPORT TO YOU (BOTH DIRECTLY AND INDIRECTLY)?

1400

WHO DO YOU REPORT TO?

Global CIO

WHAT IS YOUR TOTAL BUDGET OVER THE NEXT 12 MONTHS PERIOD?

\$150 to \$300 million

PROJECT INSIGHTS

PROJECT OR INITIATIVE DESCRIPTION

Transform customer interactions and enhance risk analysis by providing personalized financial insights and proactive risk management tailored to a banking environment through Gen AI

WHAT 3RD PARTIES ARE YOU HOPING TO MEET WITH?

Open AI and oracle

WHAT IS YOUR TIMELINE FOR IMPLEMENTATION?

6-12 months

WHAT IS YOUR BUDGET FOR THIS PROJECT?

20M+

What technology/services are of strategic importance to you in the next 12 months?

Please indicate level of need/importance below.

We realize everyone has priorities, so we asked the delegates theirs. This is so that we can create a more personalized experience for all our attendees.

Automating Employee Self Help with a Virtual Assistant	C
Become real-time, agile, and operationally efficient with event-driven architectures and event-streaming	A
Explore digital-first ways to get ideas to market faster and move past organizational inertia to unlock real innovation	A
HGS Digital focuses on Intelligent automation, advanced analytics, and automation-empowered cloud migration	C
Maximizing Innovation with Safe Data Analytics	E
Build an execution model for digital disruption	B
Don't just survive. Thrive in the crisis: Learn how to leverage Gig economy talent	D
Accelerating Network & Security Convergence	C
Reduce costs, transform the employee experience and achieve rapid time-to-value	B
Customer data management. Consolidating all customer data and insights into a single, comprehensive view and using the data for omnichannel engagement in real time.	A
Accelerating business value through data	A
Transforming all relevant data into actionable insights	A
Data transformations with speed, agility and faster time to value	B
Connecting and Distributing Edge and Cloud for an Intelligent Infrastructure	B
Enabling work-from-anywhere with 5G	A
Addressing the skill gap with online learning technology that enables your team to work smarter and keep up in the ever-changing digital transformation era	A
Automating AI & Machine Learning Development with Auto	A